



INFORMATION SHEET

Level 2 NVQ Cleaning and Support Services **Building Interiors**

A total of 7 units must be achieved from the following:

MANDATORY UNITS

- | | |
|-----|---|
| 002 | Ensure your own actions reduce risks to health and safety |
| 004 | Promote and maintain service delivery |

Five optional units in total

Optional units (Group 1)

At least one unit from the list

- | | |
|-----|--|
| 005 | Support the work of a team |
| 006 | Develop and maintain positive working relationships with customers |
| 007 | Control the use of resources |
| 008 | Communicate effectively in the workplace |

Optional units (Group 2)

At least two units from the list

- | | |
|-----|---|
| 010 | Clean floor manually |
| 011 | Clean furniture, fittings and vertical surfaces |
| 012 | Clean toilets and washrooms manually |
| 013 | Clean and protect floors |
| 014 | Clean carpets and soft furnishings |
| 015 | Clean surfaces up to a maximum height of 4 metres |

For more information about any of our courses please contact:

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It is the company's policy to treat all applicants fairly and equally regardless of gender, racial or cultural grounds, disability, age, marital status, religious beliefs, sexual orientation, trade union activity or any other category where discrimination cannot be reasonably justified.